

21. Internet Usage

This Internet Usage Policy applies to all employees, volunteers, and members of Serving Seniors Inc. who have access to computers and the Internet to be used in the performance of their duty. Use of the Internet by employees of Serving Seniors Inc. is permitted and encouraged where such use supports the goals and objectives of the organization. However, access to the Internet through Serving Seniors Inc. is a privilege and all must adhere to the policies concerning Computer, Email and Internet usage. Violation of these policies could result in disciplinary and/or legal action leading up to and including termination of position. All employees and volunteers are required to acknowledge receipt and confirm that they have understood and agree to abide by the rules hereunder.

21.1 Computer, Email and internet usage

- a. Volunteers, Board Members and employees are expected to use the Internet responsibly and productively.
- b. Job-related activities include research and educational tasks that may be found via the Internet that would help in the user's role.
- c. All data that is composed, transmitted and/or received by Serving Seniors Inc.'s computer systems is considered to belong to Serving Seniors Inc. and is recognized as part of its official data. It is therefore subject to disclosure for legal reasons or to other appropriate third parties.
- d. The equipment, services and technology used to access the Internet are the property of Serving Seniors Inc. and the company reserves the right to monitor Internet traffic and monitor and access data that is composed, sent or received.
- e. Emails sent via the company email system should not contain content that is deemed to be offensive. This includes, though is not restricted to, the use of vulgar or harassing language/images.
- f. All sites and downloads may be monitored and/or blocked if they are deemed to be harmful and/or not productive to business
- g. The installation of software requires approval by the Executive Director.
- h. Unacceptable Use of Internet:
 - Sending or posting discriminatory, harassing, or threatening messages or images on the Internet or via email service
 - Using computers to perpetrate any form of fraud, and/or software, film or music piracy
 - Stealing, using, or disclosing someone else's password without authorization
 - Downloading, copying or pirating software and electronic files that are copyrighted or without authorization

- Sharing confidential material or proprietary information outside of the organization.
- Hacking into unauthorized websites
- Sending or posting information that is defamatory to the company, its products/services, colleagues and/or customers
- Introducing malicious software onto the company network and/or jeopardizing the security of the organization's electronic communications systems
- Sending or posting chain letters, solicitations, or advertisements not related to business purposes or activities
- Passing off personal views as representing those of the organization

If clarification is needed regarding what constitutes acceptable Internet usage speak to direct supervisor.

All terms and conditions as stated in this document are applicable to all users of Serving Seniors Inc.'s network and Internet connection. All terms and conditions as stated in this document reflect an agreement of all parties and should be governed and interpreted in accordance with the policies and procedures mentioned above. Any user violating these policies is subject to disciplinary actions deemed appropriate by Serving Seniors Inc.

User compliance

I understand and will abide by this Internet Usage Policy. I further understand that should I commit any violation of this policy, my access privileges may be revoked, disciplinary action and/or appropriate legal action may be taken.

signature

Date